

TARGET RULES

<https://help.target.com/help/subcategoryarticle?childcat=Drive+Up+%26+Order+Pickup&parentcat=Delivery+%26+Pickup#>

- Is there an Item Limit
- If there can multiple pickups for the same order
 - If there is, is there any way around it.
- 1-800-440-0680.

What is Drive Up?hides content

Drive Up allows you to order items from the Target app, and usually within 2 hours, we'll bring them out to your vehicle when you arrive at the designated **Drive Up** parking spaces at your local Target store.Drive Up is available on the Target app for iOS and Android only. Please make sure you've updated to the latest version of the app when trying to place a Drive Up order.[How do I place a Drive Up or Order Pickup order?What is Order Pickup?How can i get Starbucks with Drive Up?How do I return with Drive Up?](#)

What is Order Pickup?hides content

Order Pickup allows you to order items on Target.com or in the Target app and pick them up for free at your local Target store. Your order will usually be ready within 2 hours of placing your order.Note: Select stores may take up to 6 hours to have your order ready. Please refer to the item's detail page or review timing in your cart.[How do I place a Drive Up or Order Pickup order?What is Drive Up?](#)

What do I need to bring to pick up my Order Pickup order?hides content

Present your Order Pickup barcode to a team member at the Order Pickup or Guest Services desk. You can find the barcode by opening the Target app when your order is ready for pickup, or by going to **Order Details** and select **View barcode**.If you aren't using the barcode, you can present one of the following forms of ID to a team member at Guest Services. Be sure the ID is valid and has not yet expired:

- Government-issued photo ID
- State-issued driver's license
- State-issued ID card
- U.S. passport
- Military ID
- Certificate of Citizenship
- Certificate of Naturalization
- Permanent Resident

- Green Card
- Native American Travel Photo IDYou won't need to show your method of payment at the store because your online payment will be processed when your order is in **Ready for Pickup** status.

How do I place a Drive Up or Order Pickup order?hides content

Drive UpDrive Up is currently available only in the Target app and at select stores. To determine if your store offers Drive Up:

1. Find the option on the product detail page.
2. Locate item(s) you're looking for in the Target app. Select

Pickup.

3. Eligible items will show

Drive Up under **Pick it up.**

4. Select

Drive Up, then select **Add to cart.**

- You can add a substitution in cart, or you can choose your substitution preferences in check out.

[Learn more about substitutions.](#)

- You can choose your bag preferences in check out.

[Learn more about bag preferences.](#)

5. Select

Drive Up, then select **Add to cart.**

6. Follow prompts to complete order.

7. You'll receive notification when your order is ready for you to pick up.You can also select the

Essentials tab in the Target app and select **Picking up.** Select **Drive Up** as you add items to your cart.Select your store in the Target app and view store details to see if Drive Up is available. Select stores also offer Drive Up with Starbucks and returns with Drive Up. Learn more:

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[How can I get Drive Up with Starbucks?](#)

-

[How do I return with Drive Up?](#)**Order Pickup**

- Order Pickup orders can be placed in the Target app or on Target.com.

- Select

Order Pickup to pick up item(s) at the Guest Service counter.**Target app**

1. Locate item(s) you're looking for.

2. Select

Order Pickup, then select **Add to cart.**

- You can add a substitution in cart, or you can choose your substitution preferences in check out.

[Learn more about substitutions.](#)

- You can choose your bag preferences in check out.

[Learn more about bag preferences.](#)

3. Follow prompts to complete order.

4. You'll receive notification when your order is ready for you to pick up.

Target.com

1. Locate item(s) you're looking for.

2. Select

Add to cart, then select **Pickup** to pick up your item(s) at the Guest Service counter.

- You can add a substitution in cart, or you can choose your substitution preferences in

check out.

[Learn more about substitutions.](#)

◦ You can choose your bag preferences in checkout.

[Learn more about bag preferences.](#)

3. Follow prompts to complete order.

4. You'll receive notification when your order is ready for you to pick up.

How do I use Drive Up on Apple CarPlay or Android Auto?[hides content](#)

Drive Up is now available on Apple CarPlay and Android Auto if you have a compatible system. You can find your **Ready for pickup** orders and find nearby Target stores. Here's how it works:

1. Make sure you have the latest version of the Target app on your phone.

2. Connect your phone to Apple CarPlay or Android Auto in your vehicle.

3. Open the Target app that appears on your Apple CarPlay or Android Auto homepage.

◦ Select

Drive Up to see if you have any eligible **Ready for pickup** orders (for either Drive Up or Order Pickup). Follow the prompts to pickup using Drive Up with Apple CarPlay or Android Auto.

◦ Select

Find a store to see nearby Target stores and get directions from Apple Maps or Google Maps.

[Visit Apple's website to learn more about Apple CarPlay.](#)

[Visit Android's website to learn more about Android Auto.](#)

Can I place a Drive Up order on Target.com?[hides content](#)

Drive Up is currently available at select stores and only available through the Target app.

Can I apply discounts or promotions to my Drive Up or Order Pickup items?[hides content](#)

You can apply any eligible discount or promotion when you check out on Target.com or in the Target app. Target Circle offers can also be redeemed on orders placed using Drive Up or Order Pickup.

Do you offer price matching on Drive Up or Order Pickup items?[hides content](#)

We can make a price adjustment to your order based on our [Price Match Guarantee](#) if you find your item(s) at a lower price on Target.com, Amazon or Walmart.

What are bag preferences?[hides content](#)

Bag preferences for pickup orders are now available in most stores (this option might not be available in select bag free stores). If you order online for Drive Up or Order Pickup, you'll be able to decline Target bags and tell us you're bringing your own bags when you're checking out. By telling us you're bringing your own bags, you can avoid bags fees (where applicable) and reduce waste in the environment. Look for the **Bag preferences** option when you're in checkout. **Note:**

- Different stores may have different bag preferences available.
- Bags are required to safely fulfill orders involving certain produce or chemicals items. In some cases, we'll need to use bags but you won't be charged.

-

[Learn about bags fees if you do Drive Up or Order Pick.](#)

Will I be charged for bags if I do a Drive Up or Order Pickup order?**hides content**

- Drive Up and Order Pickup orders may include a bag fee based on local and state mandates for each Target bag used.

- Different stores have different bag policies.

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Bag preferences for pickup orders is now available in most stores (this option might not be available in select bag free stores). If you order online for Drive Up or Order Pickup, you'll be able to decline Target bags and tell us you're bringing your own bags when checking out.**Bag fee stores**

- Charging bag fess for online pickup orders aligns with fees that were already in place for purchases made in Target stores at checkout. If you're purchasing from a store that charges bag fees, they'll be applied to your order.

- To avoid fees, tell us you'll bring your own bags to the store in

Bag preferences during checkout.

- When you place an order, we automatically pre-authorize ten bags (to ensure we cover large quantity orders). When the order is prepared, the number of bags will be adjusted based on how many bags were actually used and you'll be charged accordingly.

- Drive Up with Starbucks orders will be pre-charged for one bag. If we don't use the bag, we'll refund you for the bag.

- You can check your final bag charge by viewing your order invoice in your Target account on Target.com (not available in the Target app).

- The timing of the refund is dependent on your bank processing it and typically takes up to 5 business days.

No bag storesSome stores don't offer bags. When this happens, we'll ask you to bring your own bags to the store.**Bagging for safety reasons**Bags are required to safely fulfill orders involving certain product or chemical items. In some cases, we'll need to use bags, but you won't be charged.

Why was I charged a different amount from the original total for my pickup or Same Day Delivery order?**hides content**

The final charged amount will always reflect the cost of the items that you receive. There are several reasons that this charge could be more or less than the original total at checkout.

-

Out of stock items: Items that are out of stock in the store will be removed from the order, reducing the final charge.

-

Substitutions: If the item you requested is out of stock and an adequate substitution is selected, you'll be charged for the price of the substituted item.

-

Special Requests (for Same Day Delivery only): We won't know the cost of these items until the shopper finds them in the store.

-

Added Items (for Same Day Delivery only): Items added to your cart after checkout will not be reflected in the original total.

Can I change or cancel my Drive Up with Starbucks order?hides content

Currently, you can't change or cancel your Drive Up with Starbucks order. We'll continue to add features and enhance the experience.

What are Substitutions and how can I add them to my order?hides content

Substitutions are only available in the Target app.

Substitutions are replacement items for things that are out of stock when we shop your order. We offer substitutions for eligible items in Order Pickup, Drive Up and Same Day Delivery orders.

- You can add a specific substitution for eligible items in cart, or you can adjust your **Substitution Preferences** in checkout.
- You'll be charged for the price for any substitution you receive, and therefore your final total may change if you've opted into any kind of substitute.
- Alcoholic beverages aren't eligible for any kind of substitutions. Other items may not be eligible for all substitution options.
- If using SNAP EBT as payment on the order, you'll need a secondary form of payment to cover the difference on higher-priced substitutes.
- We don't currently accept Apple Pay or PayPal as payments for orders with substitutes.

Order Pickup & Drive Up Orders

If you have a specific item in mind as a replacement, you can add one preferred substitute per item in cart.

You can also choose or adjust your

Substitution Preferences in checkout. We offer several substitution options, including:

-

We'll find a similar item: We'll only get the original items you've chosen and no replacements.

-

Review what we pick: If something is out of stock, we'll get a similar item that is in stock.

- We'll show you a likely example of what this substitute will be, however, we can't promise it will be this item.

- You'll review anything we've picked before you pick up your order in the Target app, and you'll only pay for what you approve.

-

Pay for the items you keep: If something is out of stock, we'll look for your preferred

substitute item. You can also choose or edit this item in cart.

- Bonus: We'll remember this preferred substitute if you ever reorder the original item. You can always edit this in cart in the future, and we'll remember your changes.

Same Day Delivery Orders

If you'd like to choose a replacement per item or have a specific replacement item in mind, you can add one preferred substitute per item in cart.

- Bonus: We'll remember this preferred substitute if you ever reorder the original item. You can always edit this in cart in the future, and we'll remember your changes.

Otherwise, you can choose your

Substitution Preferences for your entire order in checkout. We offer several substitution options, but we will default to our Shipt shoppers texting you when any items are out of stock when your order is shopped.

Substitution options for Same Day Delivery include:

- **Text me:** If something is out of stock, the shopper will work with you over text messaging and decide on substitutes together. This is the default option.
- **Choose for me:** If something is out of stock, the shopper will use their best judgement to pick a substitute.
- **Don't substitute:** We will only get the original items or specific substitutes you've chosen.
- **Note:** If you've chosen a specific substitute in cart, the shopper will use that instead and won't attempt to find additional substitutes for that item.

You can update substitution choices for Same Day Delivery orders up until your order is being shopped.

[Learn what items are offered for Substitutions.](#)

Are Substitutions available for all items?hides content

- We offer substitutions for select items in Drive Up, Order Pickup and Same Day Delivery orders.
- Alcoholic beverages aren't eligible for any kind of substitution.
 - Not all items are eligible for all services at this time. Also, it's important to note:
 - We don't currently accept Apple Pay or PayPal as payments for orders with substitutes.
 - If using SNAP EBT as payment on the order, you'll need a secondary form of payment to cover the difference on higher-priced substitutes.

Can I opt out of receiving Substitutions altogether?hides content

- Yes, you can opt out of receiving substitutes for your order.**Drive Up & Order Pickup**In checkout:
1. Select **Edit** next to **Substitution Preference**.
 2. Look through your list of items and make sure to select the radio button next to **Don't substitute** for each item.**Same Day Delivery**In cart: Double check that none of your

items have substitute items added for individual items. If you've added a substitute here in the past, we remember it. In checkout:

1. Select

Edit next to **Substitution Preference**.

2. Select radio button next to

Don't substitute.

Will I be charged more if the Substitution item costs more?**hides content**

You'll be charged the price of the substituted item if it costs more than the original item.

When will I be charged for my Drive Up or Order Pickup order?**hides content**

We'll charge your method of payment when your order is marked Ready for Pickup.

- We may put an authorization hold on your debit/credit card when you place your order, which should be removed by your card-issuing bank once your card has been charged.

Please note that Target doesn't control how long authorization holds stay on your account. You may call your card-issuing bank if you have further questions.

When will my Drive Up or Order Pickup order be ready for me to pick up?**hides content**

Your Drive Up or Order Pickup order will usually be ready for pickup within 2 hours after you place your order.

- Select stores may take up to 6 hours to have your order ready. Please refer to the item's detail page or review timing in your cart.

Can I switch between Drive Up and Order Pickup after the order is placed?**hides content**

Yes, you can switch between Drive Up and Order Pickup in the Target app once your order is ready for pickup. You cannot switch if only using Target.com website.

1. In the Target app, you'll see a pop up that says your order is ready. Select

Tell us you're coming or **Show pickup barcode** button.

- If it doesn't automatically populate, you can look for it in your **Order Details** page.

2. Here, you can last minute decide if you want to pickup via Order Pickup in the store or if you want to pickup via Drive Up in the parking lot. Do this by toggling between the options at the top of the page.

How do I modify my Drive Up or Order Pickup order?**hides content**

- You can attempt to cancel the whole order or specific items. [Can I cancel my Drive Up or Order Pickup order?](#)

- You can update your alternate pickup person after placing your order.

How do I edit the shopping partner for my pickup order?

- You can switch your pickup order to

Drive Up or **Order Pickup** once your order is ready for pickup in the Target app. Can I change my Drive Up or Order Pickup after the order is placed?

How will I receive order status notifications for my Drive Up or Order Pickup item(s)?**hides content**

You'll automatically receive an email when your order is ready for pickup.

- If you added an alternate pickup person for your in-store Order Pickup order during checkout, they'll also receive a pickup notification. You can also track the status of your order by visiting your

Order Details page. You can also enable push notifications for your mobile device, and we'll let you know when your order is ready for pickup. You'll need to check both your device's settings and your Target app settings. Here's how:

-

iOS Devices:

-

Device settings: Go to **Settings** (gear icon) > **Target** > **Notifications**

-

Target app settings: Go to **Target** app > **Account/Name** tab > **Notifications** > **Orders (Pickup, Drive Up & delivery status)**

-

Android Devices:

-

Device settings: Go to **Settings** app > **Applications** > **Application Manager** > **Target** app > **Notifications**

-

Target app settings: Go to **Target** app > **Account** tab > **settings** > **manage notifications** > Verify **Orders** box is selected. Tip: On your device's settings, enable push notifications to get sent even when your device is locked. When will my Drive Up or Order Pickup order be ready for me to pick up?

What do I need to bring for my Drive Up order?**hides content**

You'll need to bring your mobile phone with the Target app installed. If you have your location service turned on in your phone settings, you should select **I'm on my way** in the Target app before heading to the store. When you arrive, select **I'm here** to let the store know you've arrived. After the store receives notification of your arrival, a team member will come out with your order. They'll scan the Drive Up barcode on your Target app. The barcode should automatically display when you open the Target app. You can also find a quick link to the barcode on the Target app homepage or in the Account tab under Purchases.

Why was my Drive Up or Order Pickup item canceled?**hides content**

Your item may have been canceled due to items being out of stock or unavailable, payment issues or the hold window expiring. We'll send an email to let you know the details of your cancellation as soon as possible.

What happens if I don't pick up my Drive Up or Order Pickup order?hides content

Please visit How long will a store hold my Drive Up or Order Pickup Order?
Was this information helpful?

Can I cancel my Drive Up or Order Pickup order?hides content

Drive Up and Pickup orders can be canceled by:

- Accessing your order details page and cancel items.
-

Target app: You can find this by going to **Purchase history** in your **My Target** tab.

-

Target.com: Find by going to **Orders** in your name drop-down.

- Calling Target.com Guest Services at 1-800-591-3869.
- Requesting a cancellation at the Guest Services desk in your pickup store.
- Not picking the order up within the pickup window.We'll send you an email with your cancellation details.

[Learn about order hold times.](#)

How long will a store hold my Drive Up or Order Pickup order?hides content

Most Drive Up and Order Pickup orders are held for three days.

-

If your order isn't picked up within three days, we'll cancel the order and issue a refund to your original form of payment.

-

If your order contains fresh or frozen grocery items, your order will be held until close of the next business day before being canceled and refunded.

-

If you've added Starbucks Café items to your Drive Up order, we can only keep these items fresh for 30 minutes after you place your order. After that, we'll need to discard the temperature sensitive item(s).Orders that don't contain fresh or frozen groceries can have the pickup window extended by an additional three days on your Order details page. You must do this before the end of your initial pickup window. Orders with fresh or frozen grocery can't be extended.

Where do I park for Drive Up?hides content

Look for designated Drive Up parking signs close to the front of the store

How can I get Drive Up with Starbucks?hides content

- Ordering a Starbucks Café drink or food item with your existing Drive Up order is a service in all stores with a Starbucks.
-

Note: We'll disable ordering if the number of orders exceeds barista production capacity or the Starbucks Café is closing within 30 minutes.

- You'll need a mobile device with the most updated version of our Target app.
- You'll need a default payment saved to your Target account. You can do this on your Target profile.
- Make sure you're ready to drive to the store soon.
- Once you place this Starbucks order, you'll be charged and the barista will start making your order ready immediately.
- If you're already at the Target store, we may disable ordering because the baristas need time to prep orders.
- If you take more than 30 minutes to arrive to the store, we'll need to discard certain items for temperature safety and freshness reasons. If we have to discard your items, we'll refund you and send an email letting you know.

Where can I place a Drive Up with Starbucks order? hides content

Ordering a Starbucks Café drink or food item with your existing Drive Up order is a service being offered at stores where Drive Up and Starbucks is offered.

Was this information helpful?

How do I create a Drive Up with Starbucks order? hides content

1. From the **Order Details** page or from your email, **Tell us you're coming** for your Drive Up order.
 2. On the **Drive Up** dashboard, look for the option to view and order items from the Starbucks Café menu before leaving for the store.
 3. Browse the menu to add Starbucks Café items to your Drive Up order.
 4. When you're finished adding items, select **I'm on my way**. You'll confirm your final Starbucks order. We'll charge you at this time and the barista will start making your order ready.
 -
- Note:** Your Starbucks order will use your default payment method, and once placed, will appear as a separate order in your order details.
5. Drive to the store (arrive within 30 minutes to make sure your items aren't discarded).
 - **If your order was made wrong or is missing anything**, please re-park in a normal parking spot and go into the store. Tell the Starbucks Café barista, and they will make you a new drink.
 - **If something is out of stock**, we'll do our best to tell you when you're ordering. If it happens after you place your order, we'll cancel that item and refund you. We'll let you know about the cancellation by push, email and with a note when you tell us you're at the store.

Can I use my Starbucks gift card for my Drive Up with Starbucks order? hides content

Target GiftCards and Starbucks gift cards cannot currently be used as payment for Drive Up with Starbucks orders.

Will I be able to earn stars for my Starbucks purchases?hides content

Earning stars via your Starbucks app or account is available for in-store purchases only. Purchases via Drive Up with Starbucks cannot be made using the Starbucks app or account at this time.

What can I do if there's an issue with my Drive Up with Starbucks order?hides content

Order was made wrong, something missing or order concerns

- At this time we don't have an automated process to remake items. If you're still at the store, please re-park and visit the Starbucks Café to have your order corrected.
- If you've already left the store, you can use our self-serve options by visiting your order details page and selecting

Start a return. Something out of stockWe'll do our best to tell you when something's out of stock when you're ordering. If it happens after you place your order, we'll cancel that item and refund you. We'll let you know about the cancellation by push notification, email and with a note when you tell us you're at the store.

How do I return my Drive Up or Order Pickup item(s)?hides content

- You can start your return online or bring the item's return barcode into the store for a return. Visit [How do I return an item that was purchased from Target.com?](#) for details on how to begin.
- The return barcode will be available once you've picked up your order.
- The return barcode is available on the order details page and in the email we send confirming your order was picked up.

How do I return with Drive Up?hides content

Returning with Drive Up is a new service that is available at most stores for some items. If your item is eligible, you may be able to choose **Drive Up** as an option when you **Start a return** through your **Order Details** page. Not all items or locations will be available for a return with Drive Up.Once you've initiated a return with Drive Up online, you'll get an email detailing the next steps:

1.
Put return items in your car. The trunk is easiest, but you can pick a different place too.
2.
Tell us you're on the way! Use the app to give us a heads up that you're coming before you leave for the store. You can start your trip in order details or via email.
3.
Drive to the store. Follow the instructions in the app for navigating to the store and parking.
4.
Wait for a team member. Once you arrive and say you're here, a team member will arrive shortly to complete your return. If you have a Drive Up order as well, they'll place the order first and process your return at the end. You'll get your refund details right away by email (usually before you leave the store). If there are any issues with your return, you can

carefully pull out of the Drive Up space and re-park in a normal parking spot. Go into the store to Guest Services, where they may be able to help troubleshoot your return issues.

Who can use return with Drive Up? What stores have this feature?**hides content**

Drive Up returns are available at all locations that have Drive Up available.

Was this information helpful?

Why do I have to complete my return with Drive Up within 7 days?**hides content**

We keep the Drive Up return open for 7 days. That means you have seven days to complete your Drive Up return. If an item in your Drive Up return has a return policy that is expiring sooner than seven days, all items in your return will reflect that.

- Example: If you create a return for five items, but one item has 2 more days before the return policy expires, all six items will need to be returned within 1 day by Drive Up. If you don't return within that time, we'll send you an email letting you know the return has been canceled. Even though the Drive Up return has been canceled, your item may still have time to be returned through our

[Target return policy](#). If you still want to return the item, you may be able to restart a return online, or you can go into the store at Guest Services to try and return it.

Was this information helpful?

Why do I need the item's tag, sticker or barcode for a return with Drive Up?**hides content**

It's required for you to bring the item's barcode to a Drive Up return. To process your returns, the Drive Up team member needs to identify the item(s) being returned is the correct one. The team member does this by scanning the barcode that was attached to the item when you purchased it. The item's barcode can usually be found on the item's tag, a sticker on the box or item, or on the original packaging for the item. If you don't have the item's tag, sticker or barcode, we recommend you try to return your item at Guest Services inside the store (instead of doing a Drive Up return). Tags don't need to be attached to the item, and you won't need to show us any other return receipts to complete your Drive Up return.

What happens if I forgot my Drive Up return item(s)?**hides content**

Right now, when you create a return for multiple items, we'll group those items together throughout the experience. If you say you're bringing your group of return items, but you forget some or all the items from those groups, we'll return what's available and cancel any return you didn't bring. Don't worry, you can always try to restart a return online for the canceled return items if you find them later and they're still eligible based on our [return policy](#).**If you say you're bringing your group of return items, but:** You forgot all of the grouped return items, we'll just skip that part during your Drive Up trip and you can bring them another time. Keep in mind that you have a return window of 7 days from when you first started the return to bring the items by Drive Up. You forget some of the items from the groups but not everything, we'll return what is available and cancel the returns for the rest

of that group. You can always try to restart a return online for the canceled returns if you find them later.

What is a shopping partner?hides content

Shopping Partners allows you to add up to ten Target guests to share in your Target Run activities (Pickup / Drive Up).

How can I sign up for a shopping partner?hides content

All Target guests are eligible to add a shopping partner.

- To get started, navigate to **Shopping Partners** in your Account section.
- Select **Send an invite** and fill in the name, email and relationship of the shopping partner you would like to team up with. The email address entered needs to have a Target account associated with it.
- Once you add a partner you may be asked to verify your account through a one-time passcode for security reasons. This passcode will be sent to your email or mobile number based on your selection. After account verification the invitation will be sent to your shopping partner via email.
- The invited Shopping partner will need to perform either one of the following actions to join your team:
 - Accept the email invitation by selecting **Join Now** or
 - Log into their existing Target account with the invited email address, navigate to **Shopping partners** and accept the invitation on the dashboard. The email address in the invite will need to match the email your shopping partner uses for their Target account.
- If the Shopping Partner doesn't have a Target account associated with the invited email address, they can create one or an invitation can be sent to an existing Target account.

Where do I manage my shopping partner?hides content

Target appUnder your Profile you'll see Shopping Partners. This is where you'll be able to manage inviting, editing and removing your shopping partners. Target.comUnder Account you will see Shopping Partners. This is where you will be able to manage inviting, editing and removing your shopping partners.

How do I remove a shopping partner?hides content

Target app

- Under **Account > Shopping Partners**, look under **My shopping partners**. Select the person you choose to remove and select **Edit** to the right of their name. This will open a page with their first name, last name and relationship.
- Select **Remove** under **Relationships** and you'll be prompted to **Cancel**, which will keep them as your shopping partner or **Remove** which will remove them as your shopping partner. Your shopping partner will not be notified of removals. Target.com

- Under **Account > Shopping Partners**, look under **My shopping partners**. Select the small down arrow to the right of the person you would like to remove. This will expand and provide options to **Edit details** and **Remove**. Select **Remove**. This will open up a new page where you will be prompted to **Cancel**, which will keep them as your shopping partner or **Remove** which will remove them as your shopping partner. Your shopping partner will not be notified of removals.

How do I add a shopping partner to my pickup order?
hides content

- Drive Up
- When you are checking out in the Target app, select Add next to Pickup person. This will advance you to a screen where you are able to manually enter a pickup person or choose from your list of saved shopping partners.
 - Select the shopping partner you would like to pick up your order and select Continue.
 - Your shopping partner will then be saved and get notified after you checkout that they have an order that they will be able to pick up for you.
 - You can also add an alternate pickup person under **Order Details** in the Target app after you've placed the order.
 - Note: You're only able to add a pickup person or shopping partner to your order with an active Target account.
- Order Pickup
- When you're checking out, select **Add** next to **Pickup person**. This will advance you to a screen where you are able to manually enter a pickup person or choose from your list of saved shopping partners.
 - Select the shopping partner you would like to pick up your order and select Continue.
 - Your shopping partner will then be saved and get notified after you check out that they have an order that they will be able to pick up for you.
 - You can also add an alternate pickup person in **Order Details** after you've placed the order.

Can my shopping partner view my order history or account information?
hides content

- No, order history will only be displayed for the guest placing the order.
- No, your payment information will not be shared with your shopping partner.

Was this information helpful?

How do I invite a shopping partner or an alternate pickup person?
hides content

- Target App
1. Access your **Target account** in the Target app.
 2. Select **Settings** and then **Shopping partners**.
 3. Select **Send Invite** to add a new shopping partner. Target.com
- Target.com
1. Access your **Target account** on Target.com.
 2. Scroll down on

Account dashboard and to **Shopping Partners**.

3. Navigate into

Shopping partner and select **Send Invite** to add a new shopping partner.

How will my shopping partner know when my order is ready for them to pick up?hides content

- Your shopping partner will receive an email notifying them the order is ready. The email will be sent to the email address of your shopping partner's Target account.
- In addition, for Drive Up orders, your shopping partner will be notified the order is ready when they open the Target app.

If my shopping partner accepts my invite will I also be their shopping partner?hides content

Not automatically, however we are working on bringing this feature to you! Currently if they would also like to team up with you, they will have the opportunity to add you as their shopping partner through the same process you went through.

Can I remove a shopping partner or alternate person from my pickup order?hides content

Unfortunately, once you add a shopping partner or pickup person to your order, we are only able to edit and update that person to a new person. We don't currently allow the ability to remove a shopping partner or pickup person once your order is placed with them, however, you still have the ability to pick up your order.

How do I change who's picking up my Drive Up or Order Pickup order?hides content

Drive UpCurrently, Drive Up orders can only be picked up by the shopping partner you've already invited to your Target account.To change a shopping partner for Drive Up:

- Visit your Target account, select

Purchase history, then select your Drive Up order.

- To change your shopping partner to another one, you'll need to already have another shopping partner saved to your account.

• If you'd like to add a new shopping partner for this Drive Up order, you'll need to invite them before you're able to add them to an existing Drive Up order.
Order PickupCurrently, Order Pickup orders can be picked up by a shopping partner, someone you've invited and saved to your Target account, or an alternate pickup person, someone you've added to your order at checkout. To change a shopping partner or alternate pickup person for Order Pickup:

- Visit your Target account, select

Purchase history, then select your Order Pickup order.

- To change your shopping partner, you'll need to already have another shopping partner saved to your account. To change your alternate pickup person, you'll be able to add anyone so long as you know their full name and email address.

Why am I not able to use my shopping partner?hides content

- The shopping partner invitation expires after 7 days. If your shopping partner hasn't accepted your invite, you will see an invite status of either pending, expired or rejected (if they haven't accepted after 7 days) in the shopping partner dashboard.
- You can select **resend invitation** or reach out directly to your shopping partner to encourage them to accept your invite.